

## Terms of the agreement

### A. General conditions for online bookings

#### § 1 Booking a parking space/concluding an agreement

1. The fact that Flughafen Leipzig/Halle GmbH (- Operator -) makes available the online booking system does not represent any legally binding offer; it is simply a non-binding invitation to the customer (- Renter -) to submit an offer to conclude an agreement to rent a car parking space according to the General Terms and Conditions of Business outlined below.

2. Once you activate the “Confirm the booking that is subject to charges” button, the Renter submits a binding offer to conclude an agreement to rent a car parking space for the parking area that is specified on the booking screen.

3. The Operator confirms acceptance of this offer by sending some confirmation and this takes place immediately after the offer has been submitted (confirmation of the booking).

#### § 2 Subject matter of the agreement, description of the services, parking period

1. The Operator provides the following opportunities for booking a parking space on the Internet. The following maximum and minimum parking periods apply in the parking area in question:

- Multi-storey car park  
The car park has six parking levels. The Renter may select a parking space of his or her choice from among the parking spaces that are not occupied in the parking area. The parking spaces are 2.50 m wide and 4.50 m long. The maximum vertical clearance in the multi-storey car park is 1.90 m. The maximum vehicle weight allowed in the multi-storey car park is 2.5 t. The transfer points to the central terminal, where the central check-in area is located, are on level 2 of the multi-storey car park.
- P1 car park:  
The P1 car park is located directly in front of the arrivals terminal and is primarily intended for business and short-term parking. The parking spaces are 2.50 m wide and 5.00 m long.
- P2/P4 car parks:  
The P2 and P4 areas are car parks for tourists and are located outside. The parking spaces are 2.50 m wide and 5.00 or 5.10 m long.
- P20 car park:  
The P20 area is a non-paved car park located outside. It is situated in the village of Kursdorf, about a 15-minute walk away from the check-in or arrivals area.

The parking period for the multi-storey car park and the car parks is restricted to 42 days (-maximum parking period-), starting from the day when the vehicle is parked.

There is a minimum parking period of 1 day for the multi-storey car park and the other car parks. Short-term parking spaces are located very close to the terminal and the railway station.

2. Once the agreement has been concluded, the Renter obtains the right to park his or her vehicle on a single occasion in the parking space that has been booked and is managed by the Operator at Leipzig/Halle Airport (the multi-storey car park or the P1, P2, P4 and P20 car parks) for the period agreed in the booking (-rental period-) in return for payment of the rental fee specified in the confirmation of the booking.

If the Renter does not remove his or her vehicle from the parking facility after the expiry of the agreed rental period or after the expiry of the maximum parking period mentioned above, the Operator shall be entitled to remove the vehicle at the Renter's expense. The Renter shall also owe payment for use of the space according to the relevant tariff until the vehicle has been removed. Surveillance, monitoring, safekeeping and providing insurance cover shall not form part of the agreement. Even if airport personnel are present at the parking facility or it is monitored using optical, electronic equipment (video monitoring), this is not associated with any assumption of a duty to provide care or liability, particularly not for theft or damage. If any video monitoring takes place, the responsible body in the sense of the German Federal Data Protection Act Leipzig/Halle GmbH, Terminalring 11, 04435 Flughafen Leipzig/Halle.

3. Users do not have a right to a particular parking space in the multi-storey car park or the agreed car park.

4. The Renter may only park his or her vehicle at the parking space specified in the confirmation of the booking.

### **§ 3 Prices/payment**

1. The services and prices confirmed with the booking shall apply. The prices displayed at the time of booking shall only be valid if a booking is made in advance via the car parking booking system at Leipzig/Halle Airport and they exclusively apply to the period that has been booked. The current rate of value-added tax is included in the prices.

2. The parking fee shall be immediately due for payment once the rental agreement has been concluded and must be paid when the booking is made using a credit card that is accepted by the airport (VISA, Mastercard, American Express) or PayPal.

3. As long as the parking fee has not been fully paid, the Operator shall be entitled to withhold all the services that it needs to provide according to this agreement.

4. It is not possible to offset the rental fee with a voucher.

5. If the reserved parking period has been exceeded, the current valid tariff at the barrier on display must be paid for the product in question at the ticket machine at the site.

#### **§ 4 Withdrawal**

The Renter may withdraw from the rental agreement before the agreed starting time of the rental period. Any withdrawal can only take place on the Internet in the Renter's login area using the "Cancel booking" menu item. The time when the Operator receives the declaration of withdrawal shall determine whether the withdrawal is valid or not. The Renter may withdraw up to 24 hours before the start of the rental period. If withdrawal takes place within this period, the Operator shall have a right to payment of a cancellation fee amounting to EUR 5.00. If the withdrawal takes place at a later date, the Operator has a right to demand payment of the full rental price.

#### **§ 5 Failure to make use of the service**

A refund of the parking fee shall not be possible if the Renter has parked his and her vehicle in a lower category than had been booked. No refunds are possible if the agreement is ended prematurely either. Any parking days that are not used shall be forfeited.

#### **§ 6 Data protection**

1. We shall process your personal data, if this is necessary to provide our services. We would point out that if bookings are made via the online platform, other data (e.g. your IP address) is recorded and stored. This primarily helps to provide evidence that the agreement has been concluded and that the services are being used. However, it also helps to avert any attempts to commit fraud.

2. You can obtain more information about data protection in the sense of Article 13 of the GDPR from our Data Protection Guidelines, which you will find [here](#).

3. The following shall also apply:

If the Renter has given his or her permission when registering, the Operator shall be entitled to process and use any personal data for its own advertising measures (via e-mail, newsletter etc.).

#### **§ 7 Information about cancellation for consumers in the sense of Section 13 of the German Civil Code**

##### **1. Right of cancellation**

As a consumer, you have the right to cancel this agreement without specifying any reasons within 14 days.

The cancellation period amounts to 14 days from the day when the agreement was concluded.

In order to exercise your right of cancellation, you can do so using the "Withdraw" button in your login area. Alternatively, you must inform us (Flughafen Leipzig/Halle GmbH, Terminalring 11, 04435 Flughafen Leipzig/Halle; e-mail: [parkleitzentrale@leipzig-halle-airport.de](mailto:parkleitzentrale@leipzig-halle-airport.de)) about your decision to cancel this agreement by making a clear statement to this effect (e.g. using a letter sent by post, a fax or e-mail). You may use the attached sample cancellation form for this purpose, but this is not mandatory.

In order to meet the cancellation deadline, it is sufficient if you send your communication about exercising your right of cancellation before the cancellation period expires.

## 2. Consequences of cancellation

If you cancel this agreement, we have to repay all the payments that we have received from you immediately and at the latest within 14 days from the day on which the communication regarding your cancellation of this agreement arrived at our premises. We will use the same means of payment for this repayment, which you used for the original transaction, unless something different has been explicitly agreed with you; you will definitely not be charged any fees for this repayment.

## **B. Parking conditions for renters**

### **1. Parking and picking up your vehicle**

1. The rules in the German Road Traffic Act shall apply. The traffic signs and signposts installed at the parking facilities must be followed. The maximum speed for moving a vehicle in the parking facility is 10 km/h.
2. Only vehicles that have been licensed to operate on the road may be parked. It is illegal to drive in or use the car park with cars not licensed for road traffic, with cars with trailers, with other vehicles, particularly caravans or mobile homes, or with motorcycles, bicycles, scooters, inline skates, skateboards etc. The vehicle height may not exceed 2.00 m (1.90 m in the multi-storey car park) or the maximum length of 5.10 m (4.50 m in the multi-storey car park). The maximum authorised weight of the vehicle in the multi-storey car park is 2.5 t.
3. The vehicle must be properly parked within the marked parking spaces. The vehicle must be parked on the marked parking spaces in such a way that it is possible for people to get into or out of vehicles without any problems at the adjacent parking spaces. If these rules are contravened, the **Operator** shall have the right to calculate the rental price in line with the space that is actually used.
4. Provided that the Operator or its employees do not assign a particular parking space, the Renter may choose any parking space from those that are free and not reserved.
5. It is forbidden to repair or clean vehicles at the parking spaces, roadways or ramps, fill them with cooling water, operating materials or oil or drain these items or cause any kind of contamination.
6. You may only leave the car park if you have returned the parking ticket and paid the rental price beforehand.
7. If you lose your parking ticket, the rental price shall be EUR 100.00. It is the Renter's responsibility to credibly prove the actual rental period. If this takes place, the actual price that applied to the parking conditions may be charged, in a departure from the stipulations at the beginning of this paragraph.

## **2. Removal - recovery of the vehicle**

1. The Operator may particularly have the vehicle towed away from the car park at the Renter's expense if:
  - a. the set maximum parking period according to paragraph 2 has been exceeded,
  - b. the parked vehicle jeopardises operations at the car park, e.g. because liquids are leaking from it,
  - c. the vehicle has not been properly parked within the marked parking areas in line with paragraph 3.3 and it is therefore causing obstacles to other guests/renters,
  - d. the vehicle does not have a valid licence or has been taken off the road during the parking period.
  
2. The Operator shall have a right of retention for all the outstanding debts arising from the rental agreement and a statutory right of lien with regard to the parked vehicle and its accessories.

## **3. Liability**

The Operator shall be liable for any damage, if it can be proven that it, its legal representative or its employees caused it in a grossly negligent or intentional manner and the claim was registered with the police immediately. If there is any damage to life, limb or people's health, the Operator shall also be liable in the case of simple negligence. This liability shall only extend to the vehicle itself and not the vehicle's contents. The Operator shall not be liable for any damage that is caused by third parties.

## **4. Other stipulations**

1. If the Renter is a businessperson, it shall be agreed that the place of jurisdiction for all legal disputes arising from this agreement and its processing shall be Leipzig.
2. German law alone shall apply to this agreement.
3. If individual clauses in these General Terms and Conditions of Business are or become completely or partially unenforceable or invalid, the remaining clauses shall still remain in force.
4. The Operator requests that all wishes and complaints should be sent to the following address:

Flughafen Leipzig/Halle GmbH  
Terminalring 11  
04435 Flughafen Leipzig/Halle  
Germany

E-mail: [parkleitzentrale@leipzig-halle-airport.de](mailto:parkleitzentrale@leipzig-halle-airport.de)

**Cancellation form according to Annex 2 to Article 246a Section 1 Paragraph 2 Sentence 1 Number 1 of the Introductory Act to the German Civil Code**

If you wish to cancel the agreement, then please complete this form and return it to:

Flughafen Leipzig/Halle GmbH  
Terminalring 11  
04435 Flughafen Leipzig/Halle

E-mail: [parkleitzentrale@leipzig-halle-airport.de](mailto:parkleitzentrale@leipzig-halle-airport.de)

I/we (\*) hereby cancel the agreement concluded by me/us (\*) covering the online parking space booking at Leipzig/Halle Airport.

Name of the consumer: .....

Address of the consumer: .....

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E-mail: .....

Booked on: .....

Reservation number: .....

Booking period: from ..... to .....

Date: .....

Signature of the consumer: .....

(\* Please delete what does not apply.